

Adam Timm

A WARM WELCOME

We would like to extend a special welcome to our keynote speaker Adam Timm!

Adam Timm is a culture change consultant and training instructor for 9-1-1. Adam spent over a decade as a 9-1-1 operator for the Los Angeles Police Department, where he pioneered a stress resilience program that contributed to a 45% decrease in sick time usage. After leaving the LAPD, Adam started his training company, "The Healthy Dispatcher," to bring tools for resilience to this challenging profession.



Adam is a board-certified stress management consultant and the author of three books, including the #1 bestseller, "Stress Is Optional! How to Kick the Habit" and the popular, "Dispatcher Stress: 50 Lessons on Beating the Burnout." Adam's articles and blog posts on Dispatcher Wellness and Effective PSAP Leadership have been read by tens of thousands.



Our Sponsors

Gold

The Sales Group
Motorola Solutions
Next Generation Advanced
(NGA911)
Westek

Silver

Intrado
American Power Systems
Lumen
ADSi Software

Bronze

RapidSOS
Voice Products
Hamilton

WELCOME

to the 2022

PUBLIC SAFETY FALL TRAINING FORUM



"TODAY I WILL DO WHAT OTHERS
WONT SO TOMORROW I CAN DO
WHAT OTHERS CAN."
JERRY RICE

**SEPTEMBER 6TH - 8TH, 2022
SPRINGHILL SUITES, BOZEMAN**

Day One

CHECK IN 7:30-8:30 AM

Madison & Gallatin Room

OPENING CEREMONY 8:30-8:45 AM

8:30 AM Invocation
.....*Chaplain Randy Jones*

Presentation of the Colors
.....*Honor Guard*

Opening Remarks
.....*Josh Waldo*

MORNING SESSION 8:45 AM

8:45 AM Transitioning to Emerging Technologies.....*Jason Jackson*

9:45 AM Morning Break & Vendors

10 AM Next Generation Core Services: The Foundation for Positively Transforming Emergency Response
.....*Jason Jackson*

11 AM Securing NG-911
.....*Scott O'Connell*

LUNCH & VENDORS 12 - 1 PM

AFTERNOON SESSION 1 PM

1 PM The PSAP of 2026: Will You Be Ready?
.....*Jeff Luers*

2 PM 911 Data Messaging
.....*David Tima*

3 PM Afternoon Break & Vendors

3:15 PM Transitioning to NG-911
.....*Rich Johnston*

WINE & CHEESE SOIRÉE 4:30 - 5:30 PM

GALLATIN COUNTY 911 TOUR 5:30 PM

Day Two

CHECK IN 7:30 - 8:30 AM

Madison & Gallatin Room

MORNING SESSION 8:30 AM

8:30 AM Everyday Superheroes: The Resilient Front Line
.....*Adam Timm*

9:45 AM Data-Driven Dispatch: Beyond Voice Verification
.....*Shaun Cavanaugh*

10:45 AM Morning Break & Vendors

11 AM The Power of Resilience: How to Beat Dispatcher Stress and Burnout
.....*Adam Timm*

LUNCH & VENDORS 12 - 1 PM

AFTERNOON SESSION 1 PM

1 PM Montana EMD Updates
.....*Shari Graham*

2 PM Frontline Leadership: How to Thrive Amidst the Challenge
.....*Adam Timm*

3 PM Afternoon Break & Vendors

3:45 PM Emotionally Intelligent Communication: How to Defuse Conflict and Get More Done
.....*Adam Timm*

OUTDOOR EXHIBITS 5:00 PM

BBQ DINNER 5:00 PM

Day Three

CHECK IN 7:30-8:00 AM

Madison & Gallatin Room

MORNING SESSION 8:00 AM

8 AM Text to 911
.....*John Hinkle*

9 AM 988: The New Lifeline
.....*John Tabb*

10 AM Morning Break & Vendors

10:15 AM Gallatin County Search and Rescue
.....*Scott Secor & Erin Metzger*

LUNCH BREAK 11:15 - 12:30 PM

MT CHAPTER APCO MEETING 12:30 PM

Montana APCO Chapter Meeting
Annual Awards Presentation

MT NENA CHAPTER MEETING 2:30 PM

THANK YOU
FOR
joining us!

